# State of Iowa - Return on Investment Program / IT Project Evaluation

## Tracking Number (For Project Office Use) SECTION 1: PROPOSAL Project Name: Welfare Reform Related Technology Fund Agency Point of Contact for Project: Siri Granberg, Division of Economic Assistance, Department of Human Services (DHS) Agency Point of Contact Phone Number / E-mail: 281-8328 sgranbe@dhs.state.ia.us Executive Sponsor (Agency Director or Designee) Signature: Is this project necessary for compliance with a Federal standard, ✓ Yes ☐ No initiative, or statute? (If "Yes," cite specific requirement, attach copy of requirement, and explain in Proposal Summary) Is this project required by State statute? (If "Yes," explain in Proposal ✓ Yes ☐ No Summary) Does this project meet a health, safety or security requirement? (If ✓ Yes ■ No "Yes," explain in Proposal Summary) Is this project necessary for compliance with an enterprise ☐ Yes ☑ No technology standard? (If "Yes," explain in Proposal Summary) Does this project contribute to meeting a strategic goal of ☑ Yes ■ No government? (If "Yes," explain in Proposal Summary) ☐ Yes Is this a "research and development" project? (If "Yes," explain in ☑ No Proposal Summary)

#### PROPOSAL SUMMARY:

In written detail, explain why the project is being undertaken and the results that are expected. This includes, but is not limited to, the following:

- 1. A pre-project (before implementation) and a post-project (after implementation) description of the system or process that will be impacted.
  - A. **Pre-Project description**: The Family Investment Program (FIP), Food Stamp and Medicaid programs are very interrelated. The majority of families receiving FIP also receive Food Stamps and Medicaid. The majority of individuals receiving Food Stamps also receive Medicaid. Federal laws and regulations require that Medicaid follow certain FIP policies as they existed in 1996. The interrelationships between these programs and the individuals served require care and coordination in maintenance and expansion of services and enabling processes and systems. The current DHS technology allows us to assist staff in determining eligibility and benefits, meets some federal reporting requirements, assists in program evaluation, and makes information available to program and field staff for business decisions for the

FIP, Food Stamp, Medicaid, and related programs. Systems must be maintained as well as updated to reflect policy changes made at the federal or state level and to take advantage of advances in the field of technology.

Temporary Assistance for Needy Families (TANF) block grant funds are allocated to states on a federal fiscal year basis. TANF funding in the amount of \$1,182,217, for this project has been by the lowa Council on Human Services for SFY 2002. Technology for the FIP program is funded 100% by TANF dollars. The Council's budget also includes \$734,162 state funding needed in order to draw between 50% and 75% federal match from the food stamp and Medicaid programs. The combination of TANF, state and federal funding is required in order to support department programs and to meet federal data reporting requirements and implement state and federal policy changes.

- B. Post-Project description: This request represents SFY 2002 funding to:
  - Meet federal requirements for the Temporary Assistance for Needy Families, Food Stamp, Medicaid and related programs.
  - Support project planning and project management required to implement federal and state requirements and as new strategies for assisting families in reaching self-sufficiency are introduced.
  - This funding will also support:
    - application development and system programming;
    - increased tracking;
    - increased data storage capacity and data collection;
    - increased data interface capabilities;
    - implementation of software changes necessary to:
      - meet systems requirements (reporting and tracking) in federal law;
      - update systems in order to support workers in serving families consistent with federal requirements and with state initiatives (case management activities):
      - take advantage of improvements in technology.

Results that will be achieved with this funding include:

- 1. Complete and accurate federal data reporting.
  - New requirements from the US Dept. of Agriculture (Food Stamp Program) and US Dept. of Health and Human Services (Medicaid and TANF) will be met, including, but not limited to and TANF data reporting.
  - Failure to comply with federal TANF data reporting requirements will result in a sanction of up to \$7.4M per fiscal quarter. (A sanction in FFY 2002 results in a \$3.7M per quarter sanction that must be paid in FFY 2003 and a requirement to spend an additional \$3.7M per quarter of state non-MOE funds in FFY 2004.) See attachment B.
- 2. Federal and state policy changes will be reflected in technology solutions.
  - All new federal requirements in the TANF, Food Stamp and Medicaid programs will be met.
  - Any new state legislative requirements in policy or process will be implemented.

- Failure to make changes required in Medicaid can result in loss of federal funding ranging from loss of Federal Financial Participation (FFP) of 63% -75%, to loss of all Medicaid administrative funding.
- 3. Efficient support of staff allowing accurate eligibility and benefit determination.
  - Support to workers in serving families consistent with federal requirements and with state initiatives (management of caseloads).
  - Continued food stamp payment accuracy improvement.
  - Failure to meet federal food stamp error rates can result in high fiscal sanction.
  - High food stamp payment accuracy can result in enhanced federal funding.
    lowa is currently on a path to be able to compete for enhanced funding in future years.
  - The interrelationships between the FIP, Food Stamp and Medicaid programs and coordination of benefits and services provided to individuals and families will be reflected in technology solutions.
- 4. Data will be available for evaluating results and monitoring progress towards the results of safe, stable, healthy and self-sufficient lowans.
  - To have information more readily available to program and field staff for business decisions for FIP, Food Stamp, Medicaid, and related programs.
  - Increased tracking and data collection and storage capacity.
  - Increased data interface capabilities.
- B. A summary of the extent to which the project provides tangible and intangible benefits to either lowa citizens or to State government. Included would be such items as qualifying for additional matching funds, improving the quality of life, reducing the government hassle factor, providing enhanced services, improving work processes, complying with enterprise technology standards, meeting a strategic goal, avoiding the loss of matching funds, avoiding program penalties/sanctions or interest charges, avoiding risks to health/security/safety, complying with federal or state laws, etc.

Justification for funding request:

- This funding supports and is necessary for the continued ongoing, long-term operation of our programs.
- Federal and state law changes and changing federal regulations require technology enhancements on an ongoing basis.
- Improving work processes will improve the quality and accuracy of services to consumers, thereby increasing customer satisfaction, and avoiding future federal error rate sanctions. Reducing federal error rate sanctions increases the probability of qualifying for enhanced funding for Food Stamps.
- State match is required to receive federal matching assistance in the Food Stamp and Medicaid programs.
- Failure to comply with federal TANF data reporting requirements will result in a loss of federal TANF block grant funding of up to \$3.7M per fiscal quarter and puts the \$131M block grant at risk. If this sanction were imposed, the state would also be required to make up the loss with state funding.

• This funding supports the Department's goal to encourage stable, self-sufficient, healthy and safe families.

Fiscal consequences of not funding technology:

- State match is required to receive federal matching funds in the Food Stamp and Medicaid programs. Every state dollar lost will result in loss of a federal dollar.
- Failure to comply with federal TANF data reporting requirements will result in a sanction of up to \$14.8M per fiscal year for each of the next two state fiscal years.
- Failure to meet federal food stamp error rates can result in high fiscal sanction.
- Failure to make changes required in Medicaid can result in loss of federal funding ranging from loss of FFP of 63% to loss of all Medicaid administrative funding.

Other consequences of not funding technology:

- Consumers will not receive benefits and services in the most efficient, timely manner possible.
- Line staff will not have the technology support to implement federal or state requirements. Staff will have to manually process, track and report data for federal purposes or to monitor the effect of new policies.
- Line staff will have to work around the current technology system design.
- The Department and policy makers will not have data to use for program administration and evaluation.

# C. A summary that identifies the project stakeholders and how they are impacted by the project.

The project stakeholders are:

- External Customers
  - This technology will support programs that provide benefits and/or services annually to approximately 19,000 families (average monthly) served by the Family Investment Program, 51,572 households (average monthly) receiving Food Stamps and 210,609 (average monthly) individuals who receive Medicaid
  - Legislators and policy makers will have access to data needed to make decisions.

#### Internal Customers

- > 700 Department of Human Services line staff using the systems daily as a basic function of their jobs.
- > Department of Human Service management staff making decisions based on the data.
- 300 lowa Workforce Development PROMISE JOBS staff using the systems daily as a basic function of their jobs.

## **SECTION 2: PROJECT PLAN**

Individual project plans will vary depending upon the size and complexity of the project. A project plan includes the following information:

## 1. Agency Information

<u>Project Executive Sponsor Responsibilities</u>: Identify, in Section I, the executive who is the sponsor of the project. The sponsor must have the authority to ensure that adequate resources are available for the entire project, that there is commitment and support for the project, and that the organization will achieve successful project implementation.

Deborah Bingaman, Administrator, Division of Economic Assistance, Department of Human Services

<u>Organization Skills</u>: Identify the skills that are necessary for successful project implementation. Identify which of these skills are available within the agency and the source(s) and acquisition plan for the skills that are lacking.

Successful project implementation requires staff with skill sets in development and maintenance of mainframe and client server applications, technical writer and IT project management skills. State staff will be supplemented with contract staff to fulfill the needs of the department paid for by this funding. In addition, expertise regarding FIP, Food Stamps and Medicaid policy is required; these skills are available within the Department.

## 2. Project Information

<u>Mission, Goals, Objectives</u>: The project plan should clearly demonstrate that the project has developed from an idea to a detailed plan of action. The project plan must link the project to an agency's mission, goals, and objectives and define project objectives and how they will be reached. The project plan should include the following:

A. **Expectations**: A description of the purpose or reason that the effort is being undertaken and the results that are anticipated.

Technology is a significant support to the Department's goal to support stable, self-sufficient, healthy and safe families. Strategies and initiatives to support this goal include:

- Decrease the number of families needing welfare benefits.
- Increase the average wage level for those leaving welfare with earned income.
- Increased access to health care for low-income children.
- Expand Diversion (assistance to help families avoid or reduce their need for FIP assistance by supporting job retention and career advancement).

More direct goals that will be met with this funding include:

- More efficient, effective implementation of changes so that customer satisfaction is enhanced.
- To improve program accuracy and avoid federal sanctions.
- To meet federal data reporting requirements.
- To have information more readily available to program and field staff for business decisions.

Benefits that will be result from this funding include:

- Efficient, effective implementation of changes resulting in improved customer service.
- Improved program accuracy and avoidance of federal sanctions.

- Meet federal data reporting requirements.
- Information will be readily available for program and field staff to use in making business decisions.
- B. <u>Measures</u>: A description of the set of beliefs, tradeoffs and philosophies that govern the results of the project and their attainment. How is the project to be judged or valued? What criteria will be used to determine if the project is successful? What happens if the project fails?
  - Federal data reporting requirements will be met so that no federal sanctions are incurred.
  - Efficient work processes will be implemented and readily accessible data will be available.
- C. <u>Environment:</u> Who will provide input (e.g., businesses, other agencies, citizens) into the development of the solution? Are others creating similar or related projects? Are there cooperation opportunities?

The following will have input into the development of all projects:

- Department of Human Services policy staff.
- Department of Human Services data management staff.
- Department of Human Services line staff.
- Department of Human Service management staff.
- Iowa Workforce Development PROMISE JOBS staff.
- D. <u>Project Management and Risk Mitigation</u>: A description of how you plan to manage the project budget, project scope, vendors, contracts and business process change (if applicable). Describe how you plan to mitigate project risk.

Since this project will contain a variety of efforts, each will be reviewed through the IM Business Systems Planners meeting for priority, timeliness, staffing and any other areas of concern for project delivery. Each component will be monitored through project control for the detail portions. Reviews will asses if the project is on schedule, if requirements have changed, and how we are progressing against the budget.

E. <u>Security / Data Integrity / Data Accuracy / Information Privacy</u>: A description of the security requirements of the project? How will these requirements be integrated into the project and tested. What measures will be taken to insure data integrity, data accuracy and information privacy?

The data within these applications is considered confidential and bound by confidentiality/non disclosure laws. Security is ensured at multiple levels and by multiple methods. RACF security and internal application security is used on the mainframe applications. For the Client Server applications, NT Authentication, SQL Authentication, and internal application security is used. All data elements are secured within their environment and data accuracy and integrity is ensured by application edits.

## 3. Current Technology Environment (Describe the following):

### A. Software (Client Side / Server Side / Midrange / Mainframe)

- Application software.
- Operating system software.
- Interfaces to other systems: Identify important or major interfaces to internal and external systems.

#### Client Side -

Microsoft Products including, but not limited to: Visual Studio 6.0, MS Project 98, MS Office Suite Professional, MS Front Page 98, MS SQL 6.5 & 7.0, etc.

MicroFocus Products including, but not limited to: Net Express 3.0, Revolve, etc.

EDA Products including, but not limited to: EDA Client, EDA ODBC Extender, etc.

CA Products including, but not limited to: CA Server ODBC Drivers

Visio 5.0 & 2000

JavaScript

**VB** Script

PowerDesigner 6.0

Paint Shop Pro 6.0

Marshallsoft SEECB4

#### Server Side -

Microsoft Products including, but not limited to: MS SQL 6.5 & 7.0, MS Exchange, IIS, etc.

EDA Products including, but not limited to: EDA Client, EDA ODBC Extender, etc.

**Active Server Pages** 

**REXEC Daemon** 

**FTP** 

#### Mainframe -

IBM Products including, but not limited to: TSO, CICS, PanValet, etc.

CA Products including, but not limited to: IDMS, Culprit, etc.

SyncSort

**VSAM** 

COBOL

# B. Hardware (Client Side / Server Side / Mid-range / Mainframe):

- Platform, operating system, storage and physical environmental requirements.
- Connectivity and Bandwidth: If applicable, describe logical and physical connectivity.
- Interfaces to other systems: Identify important or major interfaces to internal and external systems.

#### **Developer Environment**

Make/Model	Quantity	CPU	<b>Operating System</b>
Compaq DeskPro	9	200	Windows 95
Gateway 2000	5	200	Windows 95
Gateway E3000	4	200	Windows 95
Gateway E3200	3	350	Windows 95

Gateway E4200	10	350	Windows 95
Gateway E4200	5	500	Windows 95
NEC Powermate 8100	11	350	Windows 95
NEC Powermate Enterprise	16	233	Windows 95
Gateway E-4200	10	700	Windows 95

# **LAN Environment**

Quantity	CPU	RAM	Hard Disk Space	Operating System	Function/Description	Associated Software	Communication Requirements
1	266	128MB	13GB	Windows NT	File/Print Services	NT	T1
1	200	2GB	20GB	Windows NT	SQL Server 6.5	NT, SQL	100MB
1	200	1GB	21GB	Windows NT	SQL Server 6.5	NT, SQL	100MB
1	266	128MB	13GB	Windows NT	File/Print Services	NT	T1
2	200	1GB	25GB	Windows NT	File/Print Services	NT, FACS & Star	100MB
4	549	1GB	27GB	Windows NT	SQL Server 7.0 Test & Production	NT, SQL	100MB
1	399	1GB	44GB	Windows NT	SQL Server 7.0 Test & Production	NT, SQL	100MB
2	200	64MB	8GB	Windows NT	Imaging	NT, Eastman Imaging	100MB
1	200	256MB	12GB	Windows NT	Imaging	NT, Eastman Imaging	100MB
1	200	196MB	12GB	Windows NT	WINS	NT	100MB
4	200	128MB	12GB	Windows NT	Imaging	NT, Eastman Imaging	T1
1	200	128MB		Windows NT	Intranet FACS	NT, FACS, IIS	100MB
1	200	128MB	4GB	Windows NT	Imaging	NT, Eastman Imaging	T1
1	497	512MB	50GB	Windows NT	Exchange Server	NT, Microsoft Exchange	100MB
1	266	512MB	13GB	Windows NT	Network Monitoring Server	NT, HP Openview	100MB
1	266	32MB	5GB	Windows NT	File/Print Services	NT	T1
1	266	256MB	13GB	Windows NT	Technet, Network Adm, File	NT	100MB
2	266	128MB	12GB	Windows NT	HelpDesk Software/SMS	NT, SupportMagic, SMS	100MB
143	266	128MB	13GB	Windows NT	File/Print Services	NT	T1
2	333	128MB	13GB	Windows NT	File/Print Services	NT	T1
1	333	128MB	14GB	Windows NT	Middleware Server	NT, IBI	100MB
1	200	128MB	14GB	Windows NT	Middleware Server	NT, IBI	100MB
1	266	128MB	14GB	Windows NT	File/Print Services	NT	100MB
1	333	128MB	25GB	Windows NT	Vipers	NT, Vipers	T1
1	399	104MB	44GB	Windows NT	Middleware Server	NT, IBI	100MB
2	266	128MB	13GB	Windows NT	File/Print Services	NT	T1
1	100	128MB	7GB	Windows NT	Admin Images	NT, Norton Ghost	100MB
1	266	128MB	13GB	Windows NT	HelpDesk Software	NT, SupportMagic	100MB
2	500	2GB	19GB	Windows NT	Intranet Server	NT, IIS, Misc. Application	100MB
2	500	1GB	17GB	Windows NT	Internet Server	NT, IIS, Misc. Application	100MB
7	500	128MB	18GB	Windows NT	Exchange Server	NT, Microsoft Exchange	100MB
1	450	104MB	26GB	Windows NT	Internet Test Server	NT, IIS, Misc. Application	100MB
1			104GB		Disk Farm	NT Raid 5, LifeKeeper	100MB
1			104GB		Disk Farm	NT Raid 5, LifeKeeper	100MB
1			156GB		Disk Farm	NT Raid 5, LifeKeeper	100MB
1			360GB		Disk Farm	NT Raid 5, LifeKeeper	100MB
1			68GB		Disk Farm	NT Raid 5, LifeKeeper	100MB
1	500	1GB	52GB		Disk Farm	NT Raid 5, LifeKeeper	100MB
1	166	256meg	8GB		Disk Farm	NT Raid 5, LifeKeeper	100MB

## **Mainframe Environment**

IDM 9672R45 OS390 JES3

# 4. Proposed Environment (Describe the following):

- A. Software (Client Side / Server side / Mid-range / Mainframe)
  - Application software.
  - Operating system software.
  - Interfaces to other systems: Identify important or major interfaces to internal and external systems.
  - General parameters if specific parameters are unknown or to be determined.
    - > Same as shown in 3 above (Current Technology).
- B. Hardware (Client Side / Server Side / Mid-range / Mainframe)
  - Platform, operating system, storage and physical environmental requirements.
  - Connectivity and Bandwidth: If applicable, describe logical and physical connectivity.
  - Interfaces to other systems: Identify important or major interfaces to internal and external systems.
  - General parameters if specific parameters are unknown or to be determined.
    - Same as shown in 3 above (Current Technology).

<u>Data Elements</u>: If the project creates a new database the project plan should include the specific software involved and a general description of the data elements.

No new databases being developed.

<u>Project Schedule</u>: A schedule that includes: time lines, resources, tasks, checkpoints, deliverables and responsible parties.

Since this project will contain a variety of efforts, each will be reviewed through the IM Business Systems Planners meeting for priority, timeliness, staffing and any other areas of concern for project delivery. Each component will be monitored through project control for the detail portions. Reviews will asses if the project is on schedule, if requirements have changed, and how we are progressing against the budget.

# **SECTION 3: Return On Investment (ROI) Financial Analysis**

Project Budget: SFY 2002 1,468,324

Provide the estimated project cost by expense category.

Personnel	\$ <u> </u>	52,116
Software	\$	65,320
Hardware	<u>\$</u>	65,320
Training	\$	
Facilities	\$	
Professional Services		
Supplies	\$	
Other (Specify)	\$	
Totals	\$1.4	468.324

# **Project Funding: SFY 2002**

Provide the estimated project cost by funding source.

State Funds	\$_	734,162		50.00	% of total cost
Federal Funds	<u>\$</u>	734,162*		50.00	% of total cost
Local Gov. Funds	\$				_ % of total cost
Private Funds					% of total cost
Other Funds	\$		<u> </u>		% of total cost
Total Cost:	\$ <u> </u>	1,468,324	<u>_</u>	100%	% of total cost

How much of the cost would be incurred by your agency from normal operating budgets (staff, equipment, etc.)? ......\$\,\(\text{0.00}\) \(\text{0\%}\)

How much of the cost would be paid by "requested IT project funding"? \$ 734,162

Provide the estimated project cost by fiscal year: FY2002 \$734,162

FY<u>2003</u> \$<u>\$0.00\*\*</u>

FY2004 \$ \$0.00\*\*

For 2002 Fiscal Year, \$734,162 state funding has been requested as a part of the Council on Human Services budget to support this need.

<sup>\*</sup> SFY 2002 federal funds include \$367,081 food stamps and \$367,081 Title XIX dollars.

<sup>\*\*</sup>Technology is an on-going expense to avoid federal sanctions and to allow us to meet federal and state requirements. Funding for SFY 2003 and future years will be requested annually.

## **ROI Financial Worksheet Directions (Attach Written Detail as Requested):**

<u>Annual Pre-Project Cost</u> -- Quantify, in written detail, all actual State government direct and indirect costs (personnel, support, equipment, etc.) associated with the activity, system or process prior to project implementation. This section should be completed only if State government costs are expected to be reduced as a result of project implementation.

➤ N/A – We will use Cost Avoidance & Dollar Matching.

<u>Annual Post-Project Cost</u> -- Quantify, in written detail, all estimated State government direct and indirect costs associated with activity, system or process after project implementation. This section should be completed only if State government costs are expected to be reduced as a result of project implementation.

N/A – We will use Cost Avoidance & Dollar Matching.

<u>State Government Benefit</u> -- Subtract the total "Annual Post-Project Cost" from the total "Annual Pre-Project Cost." This section should be completed only if State government costs are expected to be reduced as a result of project implementation.

➤ N/A – We will use Cost Avoidance & Dollar Matching.

<u>Citizen Benefit</u> -- Quantify, in written detail the estimated annual value of the project to lowa citizens. This includes the "hard cost" value of avoiding expenses (hidden taxes) related to conducting business with State government. These expenses may be of a personal or business nature. They could be related to transportation, the time expended on or waiting for the manual processing of governmental paperwork such as licenses or applications, taking time off work, mailing, or other similar expenses.

Citizen Benefit, although present, is not quantifiable.

<u>Opportunity Value/Risk or Loss Avoidance Benefit</u> -- Quantify, in written details the estimated annual benefit to lowa citizens or to State government. This could include such items as qualifying for additional matching funds, avoiding the loss of matching funds, avoiding program penalties/sanctions or interest charges, avoiding risks to health/security/safety, avoiding the consequences of not complying with State or federal laws, providing enhanced services, avoiding the consequences of not complying with enterprise technology standards, etc.

See Section 1 – Proposal Summary – Project Benefits.

**Total Annual Project Benefit** -- Add the values of all annual benefit categories.

See ROI Financial Worksheet.

<u>Total Annual Project Cost</u> -- Quantify, in written detail, the estimated annual new cost necessary to implement and maintain the project including consulting fees, equipment retirement, ongoing expenses (i.e. labor, etc.), other technology (hardware, software and development), and any other specifically identifiable project related expense. In general, to calculate the annual hardware cost, divide the hardware and associated costs by <u>three (3)</u>, the useful life. In general, to calculate the annual software cost, divide the software and associated costs by <u>four (4)</u>, the useful life. This may require assigning consulting fees to hardware cost or to software cost. <u>A different useful life may be used if it can be documented.</u>

See Section 3 – Project Budget.

<u>Benefit / Cost Ratio</u> – Divide the "Total Annual Project Benefit" by the "Total Annual Project Cost." If the resulting figure is greater than one (1.00), then the annual project benefits exceed the annual project cost. If the resulting figure is less than one (1.00), then the annual project benefits are less than the annual project cost.

See ROI Financial Worksheet.

**ROI** -- Subtract the "Total Annual Project Cost" from the "Total Annual Project Benefit" and divide by the amount of the project funds requested.

See ROI Financial Worksheet.

Benefits Not Cost Related or Quantifiable -- List the project benefits and articulate, in written detail, why they (IT innovation, unique system application, utilization of new technology, hidden taxes, improving the quality of life, reducing the government hassle factor, meeting a strategic goal, etc.) are not cost related or quantifiable. Rate the importance of these benefits on a "1 – 10" basis, with "10" being of highest importance. Check the "Benefits Not Cost Related or Quantifiable" box in the applicable row.

See Section 1, Proposal Summary, Project Benefits – All are a level 10.

#### **ROI Financial Worksheet**

#### **SFY 2002**

Annual Pre-Project Cost - How You Perform The Function(s) Now				
FTE Cost (salary plus benefits):	_			
Support Cost (i.e. office supplies, telephone, pagers, travel, etc.):	_			
Other Cost (expense items other than FTEs & support costs, i.e. indirect costs if applicable, etc.):				
A. Total Annual Pre-Project Cost:	N/A			
Annual Post-Project Cost – How You Propose to Perform the Function	on(s)			
FTE Cost:	_			
Support Cost (i.e. office supplies, telephone, pagers, travel, etc.):				
Other Cost (expense items other than FTEs & support costs, i.e. indirect costs if applicable, etc.):				
B. Total Annual Post-Project Cost:	N/A			
State Government Benefit ( = A-B ):	N/A			
Annual Benefit Summary				
State Government Benefit:	_			
Citizen Benefit (including quantifiable "hidden taxes"):	_			
Opportunity Value and Risk/Loss Avoidance Benefit:*	\$529,600,000			
C. Total Annual Project Benefit:	\$529,600,000			
D. Total Annual Project Cost:	\$734,162			
Benefit / Cost Ratio (C / D):	721.37			
ROI (C – D / Project Funds Requested):	72036.7%			
☐ Benefits Not Cost Related or Quantifiable (including non-quantifiable "hidden taxes")				

- Avoidance benefit includes \$440,992 food stamps penalties, \$500,000,000 potential Medicaid related losses, and \$29,600,000 TANF penalties. Funding for the TANF penalties will be needed in SFY 2002 (\$14,800,000) and in SFY 2003 (14,800,000) plus Federal Match for food stamps and Medicaid in the amount of \$734.162.
- There is additional potential for sanctions due to food stamp error rates. The amount of these sanctions is unknown.